

Text messaging for account balances

All cell phone users will find our texting service useful. Text messaging gives you the choice to send a text message command and receive an instant response. Or you can set up text message alerts on one or multiple phones regarding balances and activity based on your specified criterion.

Registration

To send text requests and receive account updates, you simply need to register here: [Mobile Banking Registration](#).

Requesting account details

1. Open a new text message on your cell phone.
2. In the message, enter the appropriate command.
Commands are not case sensitive. (see chart to the right for a list of commands)
3. Send the message to text number 662265 (MOBANK).
4. You will receive a text message in response with your requested information.

Creating alerts

You can request regular account updates and alerts that are sent directly to your cell phone. Available alerts include daily balances, monthly balances or threshold balance alerts, which notify you if your account falls below a set amount. Alerts can be set up at the Mobile Banking log in [here](#).

Alerts work for cell phones with or without internet browsing capabilities.

Text Message Commands

BAL – default account balance

BAL ALL – all account balances

BAL alias – alias account balance

ACT – activity on default account

ACT alias – activity on alias account

CMD – short description of all commands

HELP – phone number for support*

**STD/Other charges may apply*

An alias for an account is a nickname you give to an account during the Mobile Banking registration. Example: text “bal Matt savings” to text number 662265 (For a balance on a savings account nicknamed “Matt savings.”)



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